

2018

## Who's Distressed? A Comparison of Diabetes-Related Distress by Type of Diabetes and Medication

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### Recommended Citation

Wardian, Jana L. PhD; Tate, Joshua; Folaron, Irene; Graybill, Sky; True, Mark; and Sauerwein, Tom, "Who's Distressed? A Comparison of Diabetes-Related Distress by Type of Diabetes and Medication" (2018).

*Journal Articles: Hospital Medicine*. 14.

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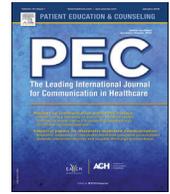
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Contents lists available at ScienceDirect

## Patient Education and Counseling

journal homepage: [www.elsevier.com/locate/pateducou](http://www.elsevier.com/locate/pateducou)

## Who's distressed? A comparison of diabetes-related distress by type of diabetes and medication

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## ARTICLE INFO

## Article history:

Received 6 June 2017

Received in revised form 26 February 2018

Accepted 1 March 2018

## Keywords:

Diabetes-related distress

Regimen distress

Emotional burden

Type 1 diabetes

Type 2 diabetes

## ABSTRACT

**Objective:** We hypothesized that diabetes-related distress would vary by type of diabetes and medication regimen [Type 1 diabetes (T1DM), Type 2 diabetes with insulin use (T2DM-i), Type 2 diabetes without insulin use (T2DM)]. Thus, the aim of this study was to identify groups with elevated diabetes-related distress.

**Methods:** We administered the 17-item Diabetes-related Distress Scale (DDS-17) to 585 patients. We collected demographics, medications, and lab results from patient records.

**Results:** Patients were categorized by type of diabetes and medication: T1DM (n = 149); T2DM-i (n = 333); and T2DM (n = 103). ANOVA revealed significant differences in sample characteristics. ANCOVA were conducted on all four DDS-17 domains [Emotional Burden (EB); Physician-related Distress (PD); Regimen-related Distress (RD); and Interpersonal Distress (ID)]; covariates included in the models were sex, age, duration of diabetes, BMI, and HbA1c. EB was significantly lower in T1DM than T2DM-i,  $p < 0.05$ . In addition, RD was significantly lower in T1DM than either T2DM-i,  $p < 0.05$  and T2DM,  $p < 0.05$ .

**Conclusions:** EB and RD are higher for those with type 2 diabetes. Thus, interventions to reduce EB and RD need to be considered for patients with type 2 diabetes.

**Implications:** DDS-17 is useful in identifying diabetes-related distress in patients with diabetes. Efforts need to be made to reduce EB and RD.

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Managing diabetes is not easy. Polonsky and associates describe diabetes as a “complex, demanding, and often confusing set of self-care directives” in which “patients may become frustrated, angry, overwhelmed, and/or discouraged” (p. 626) [1]. Accordingly, the American Diabetes Association (ADA) position statement recommends psychosocial assessment as an integrated part of routine care for people with diabetes (Young-Hyman, 2016) [2].

The concept of diabetes-related distress, which encompasses patients' concerns about self-care, support, emotional burden, and quality of healthcare, is a common challenge for people with

diabetes [1,3]. While depression is prevalent in people with diabetes, diabetes-related distress has been found to be even more common, with a prevalence of 18–35% [4,5]. Diabetes-related distress is noted to be a separate clinical entity, whereby about 70% of patients with identified diabetes-related distress were not clinically depressed [4,6]. Diabetes-related distress can be assessed using the 17-item Diabetes-related Distress Scale (DDS-17), which measures diabetes-related distress in four distinct domains: 1) emotional burden (EB); 2) physician-related distress (PD); 3) regimen-related distress (RD); and 4) interpersonal distress (ID) [1–3]. These domains are further described in Table 1.

Elevated diabetes-related distress is related to poorer self-management, worse medication adherence, and lower quality of life [7,8]. Moreover, greater HbA1c values correlate with higher diabetes-related distress [5,8]; conversely, lower diabetes-related distress levels are associated with patient self-efficacy and physician support [9]. In addition, higher DDS-17 scores were associated with women, younger patients, and those with higher BMI [9]. For patients with T1DM, diabetes-related distress has been experienced somewhat differently than for patients with T2DM

**Abbreviations:** ADA, American Diabetes Association; ANOVA, analysis of variance; DoD, Department of Defense; DCOE, Diabetes Center of Excellence; DDS-17, Diabetes-related Distress Scale; EB, emotional burden; ID, interpersonal distress; PD, physician-related distress; RD, regimen-related distress; T1DM, type 1 diabetes; T2DM-i, type 2 diabetes with insulin use; T2DM, type 2 diabetes without insulin use.

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<https://doi.org/10.1016/j.pec.2018.03.001>

0738-3991/Published by Elsevier B.V.

**Table 1**  
The 17-item Diabetes-related Distress Scale (DDS-17).

Emotional Burden (EB)	
1.	Feeling that diabetes is taking up too much of my mental and physical energy every day.
2.	Feeling angry, scared, and/or depressed when I think about living with diabetes.
3.	Feeling that diabetes controls my life.
4.	Feeling that I will end up with serious long-term complications, no matter what I do.
5.	Feeling overwhelmed by the demands of living with diabetes.
Physician-related Distress (PD)	
1.	Feeling that my doctor doesn't know enough about diabetes and diabetes care.
2.	Feeling that my doctor doesn't give me clear enough directions on how to manage my diabetes.
3.	Feeling that my doctor doesn't take my concerns seriously enough.
4.	Feeling that I don't have a doctor who I can see regularly enough about my diabetes.
Regimen-related Distress (RD)	
1.	Feeling that I am not testing my blood sugars frequently enough.
2.	Feeling that I am often failing with my diabetes.
3.	Not feeling confident in my day-to-day ability to manage diabetes.
4.	Feeling that I am not sticking closely enough to a good meal plan.
5.	Not feeling motivated to keep up my diabetes self-management.
Interpersonal Distress (ID)	
1.	Feeling that friends or family are not supportive enough of self-care efforts (e.g. planning activities that conflict with my schedule, encouraging me to eat the "wrong" foods).
2.	Feeling that friends or family don't appreciate how difficult living with diabetes can be.
3.	Feeling that friends or family don't give me the emotional support that I would like.

Responses are on a 6 point continuum from 1 = Not a problem; 2 = A slight problem; 3 = A moderate problem; 4 = Somewhat serious problem; 5 = A serious problem; 6 = A very serious problem.

[10]. EB originates predominantly from a sense of powerlessness, reflecting ongoing frustrations with managing glucose when much of the variation is outside of their control [10]. RD also comes from concerns about not monitoring blood glucose enough, fears that eating constraints are controlling their life, and a more pronounced fear of hypoglycemia [10]. To a lesser extent, patients with T1DM have interpersonal and physician-related distress.

Despite knowing the relationship of diabetes-related distress to diabetes-related health outcomes, the relationship to type of diabetes and medication regimen has not been evaluated.

This study sought to explore these factors as they relate to high diabetes-related distress measured by DDS-17 in a diabetes clinic setting. We hypothesized that DDS-17 would significantly vary by type of diabetes and medication regimen [Type 1 diabetes (T1DM), Type 2 diabetes with insulin use (T2DM-i), Type 2 diabetes without insulin use (T2DM)]. The goal of our study was to identify groups

with elevated diabetes-related distress, which would enable a targeted intervention to decrease diabetes-related distress in the specific domain.

**1. Research design and methods**

Wilford Hall Ambulatory Surgical Center Institutional Review Board approval was obtained for this retrospective data analysis. Data were collected at the Diabetes Center of Excellence (DCOE) through chart reviews of clinical visits from June 2015 through August 2016. The DCOE is an Air Force diabetes specialty clinic treating challenging cases of diabetes including patients with type 1 diabetes (T1DM) and patients with complex diabetes. Our patient population consists of all branches of active duty military, retired, and family members. The DCOE began administering the 17-item Diabetes-related Distress Scale (DDS-17) in June 2015 as standard

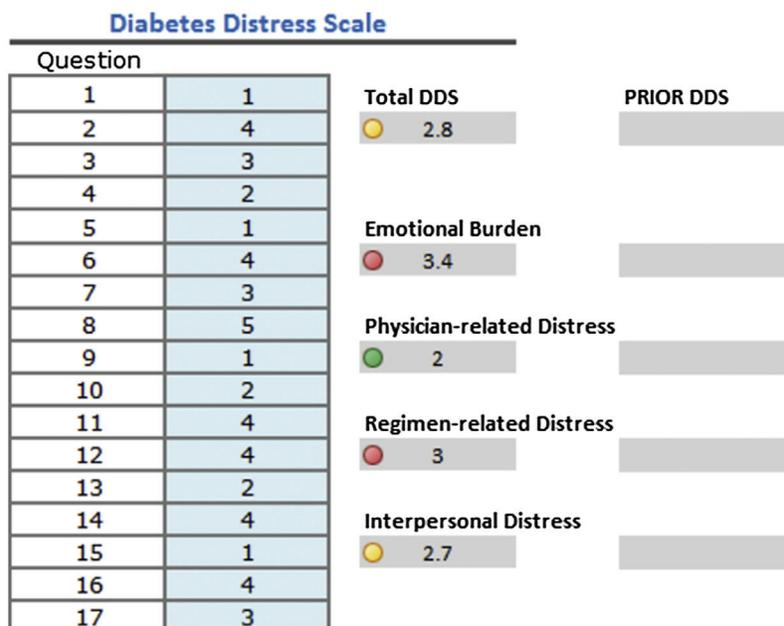


Fig. 1. "DDS-17 Dashboard in the NoteWriter".

care (Table 1). Responses were on a 6 point continuum from 1 = Not a problem; 2 = A slight problem; 3 = A moderate problem; 4 = Somewhat serious problem; 5 = A serious problem; 6 = A very serious problem. DDS-17 domains were calculated as a sum of the total and divided by the number of items in each domain: EB (5 items); PD (4 items); RD (5 items); and ID (3 items). It should be noted that Fenwick et al. [11] suggest that total DDS-17 score should be avoided; thus discussion of the four individual domains will be presented.

Inclusion criteria were adult patients (19 and older) with diabetes receiving their diabetes care at the DCOE. Data were stored on military computers that were password and firewall protected. As part of the regular patient visit, all patients completed the DDS-17 and responses were recorded by licensed vocational nurses. All patients completed a DDS-17 as part of the clinical visit (N = 585).

After input, the *NoteWriter*, an Excel-based clinical note writing platform, calculated scores for total DDS and each subscale. Fig. 1 shows the *NoteWriter*, DDS-17 total and subscale scores with associated level of distress designated by a color-coded radial button on the dashboard: green indicated <2.0 = little or no diabetes-related distress; yellow indicated 2.0–2.9 or moderate diabetes-related distress; or red  $\geq 3.0$  signaled high diabetes-related distress, which are consistent with cut points established by Fisher et al. [12]. The area(s) designated as yellow or red were further explored by the provider to determine the source of the diabetes-related distress and collaborate with the patient to determine strategies to reduce the associated distress.

In addition to the DDS-17, data included patient demographics (gender, age, ethnicity/race, rank, military status) and lab results (comprehensive metabolic panel including HbA1c).

Analyses were conducted using SPSS version 22. Univariate analyses were conducted to characterize the sample. Type of diabetes and medication regimen were used to transform data into three distinct groups (T1DM, T2DM-i, and T2DM). One-way analysis of variance (ANOVA) were conducted to assess differences in means between and among groups on sample characteristics. This was followed by Analysis of Covariance (ANCOVA) to control

for significantly different sample characteristics when examining the four domains of DDS-17 among the three groups.

## 2. Results

A total of 610 DCOE patients completed a baseline DDS-17 from June 2015 through August 2016. However, 25 patients were categorized as “other” type of diabetes, which left 585 patients that could be categorized.

One-way ANOVA was conducted to detect significant differences among and between groups on demographic and clinical markers (Table 2). There were slightly more men than women represented in the data with significant variation between the T1DM group and the T2DM-i group according to sex. Patients with T1DM were significantly younger (46.0 years) than the other groups. As expected, T1DM patients were significantly younger at diagnosis (26.5 years) compared to the Type 2 diabetes groups. Duration of diabetes was significantly higher in T1DM (20.1 years) followed by T2DM-i (16.9 years) and T2DM (9.1 years). Overall, 43.3% of the sample were White; 21.6% were African American; and 27.5% Hispanic/Latino. Those in the T1DM category were mostly White (63.5%); this was significantly higher when compared to each of the Type 2 diabetes groups. There was no significant difference in African Americans among the three groups; however, Hispanics were significantly lower in the T1DM group compared to each of the Type 2 diabetes groups.

Military rank included both active duty and retired members and was evenly distributed within the T1DM category, but in the T2DM-i and T2DM groups, senior enlisted were significantly higher and represented about 40% of the sample. Family members accounted for about 66% of the T1DM group and about 40% of the Type 2 DM groups.

Clinical measures included BMI and HbA1c. Both were lowest in the T1DM group, followed by the T2DM group and highest in T2DM-i patients; this was significantly different between the T1DM group and each of the Type 2 diabetes groups.

The four DDS-17 subscales were subjected to analysis of covariance (ANCOVA) to examine differences in means between

**Table 2**  
Sample Characteristics by Type of Diabetes and Medication Regimen Compared across Groups.

	T1DM		T2DMi		T2DM		P value
	n	%	n	%	n	%	
Sex	149	25.5%	333	56.9%	103	17.6%	
Female	82	55.0% <sup>a</sup>	141	42.3% <sup>a</sup>	43	41.7%	<0.05
Male	67	45.0% <sup>a</sup>	192	57.7% <sup>a</sup>	60	58.3%	
Mean Age	46.0 <sup>c</sup>	–	59.9 <sup>c</sup>	–	53.3 <sup>c</sup>	–	<0.05
Age at Diagnosis	26.5 <sup>a,b</sup>	–	43.2 <sup>a</sup>	–	45.6 <sup>b</sup>	–	<0.05
Duration of Diabetes	20.1 <sup>c</sup>	–	16.9 <sup>c</sup>	–	9.1 <sup>c</sup>	–	<0.05
Ethnicity/Race							
White	94	63.5% <sup>a,b</sup>	127	38.4% <sup>a</sup>	31	30.1% <sup>b</sup>	<0.05
African American	30	20.3%	73	22.1%	23	22.3%	NS
Hispanic/Latino	16	10.8% <sup>ab</sup>	106	32.0% <sup>a</sup>	38	36.9% <sup>b</sup>	<0.05
Military Rank							
Junior Enlisted	15	30.6% <sup>a</sup>	76	39.8% <sup>a</sup>	22	38.6%	<0.05
Senior Enlisted	17	34.7% <sup>a,b</sup>	89	46.6% <sup>a</sup>	27	47.4% <sup>b</sup>	<0.05
Officer	17	34.7%	26	13.6%	8	14.0%	NS
Military Status							
Active Duty	14	9.6% <sup>a</sup>	10	3.0% <sup>a,b</sup>	10	9.7% <sup>b</sup>	<0.05
Retired	36	24.7% <sup>a,b</sup>	182	55.3% <sup>a</sup>	48	46.6% <sup>b</sup>	<0.05
Family Member	96	65.8% <sup>a,b</sup>	137	41.6% <sup>a</sup>	45	43.7% <sup>b</sup>	<0.05
BMI	28.48 <sup>c</sup>	–	33.86 <sup>c</sup>	–	31.15 <sup>c</sup>	–	<0.05
Current HbA1c	8.00%	–	8.38%	–	8.30%	–	NS

NS = No Significance.

T1DM = Type 1 diabetes; T2DM-i = Type 2 diabetes on insulin therapy; T2DM = Type 2 diabetes not on insulin therapy.

<sup>a</sup> Significant difference between these 2 variables (<0.05).

<sup>b</sup> Significant difference between these 2 variables (<0.05).

<sup>c</sup> Significant difference among all 3 variables (<0.05).

and among groups when controlling for covariates (age, sex, duration of diabetes, BMI, and HbA1c) and applying a Bonferroni correction to adjust for multiple comparisons (Table 3). Levene's test was conducted for all models, normality checks were carried out and assumptions were met.

After controlling for covariates, those with T1DM had significantly lower EB than those with T2DM-i,  $F(7, 547) = 11.715$ ,  $p < 0.001$ , *partial n*<sup>2</sup> = 0.026. The covariates of younger age ( $\beta = -0.018$ ; SE = 0.004,  $p < 0.001$ ) and higher HbA1c ( $\beta = 0.171$ ; SE = 0.03,  $p < 0.001$ ) were associated with higher EB. This model explains 11.9% of the variance in EB.

After controlling for covariates, the overall model for PD was not significant for differences among or between groups,  $F(2, 547) = 1.730$ ,  $p = 0.178$ , *partial n*<sup>2</sup> = 0.006. However, younger age ( $\beta = -0.006$ ; SE = 0.003,  $p = 0.03$ ) and higher HbA1c ( $\beta = 0.056$ ; SE = 0.02,  $p = 0.002$ ) were associated with higher PD. This model explains 2.8% of the variance in PD.

After adjusting for covariates, those with T1DM had significantly lower RD than T2DM-i and T2DM,  $F(2, 547) = 5.291$ ,  $p = 0.005$ , *partial n*<sup>2</sup> = 0.019. Significant differences were found between T1DM and T2DM-i groups ( $p = 0.005$ ) and T1DM and T2DM groups ( $p = 0.033$ ). Covariates of younger age ( $\beta = -0.016$ ; SE = 0.004,  $p < 0.001$ ), female sex ( $\beta = 0.237$ ; SE = 0.08,  $p = 0.005$ ), higher BMI ( $\beta = 0.014$ ; SE = 0.01,  $p = 0.02$ ), and higher HbA1c ( $\beta = 0.184$ ; SE = 0.03,  $p < 0.001$ ) were associated with higher RD. This model explains 15.6% of variance in RD.

ID was not significantly different among groups,  $F(2, 547) = 0.0573$ ,  $p = 0.56$ , *partial n*<sup>2</sup> = 0.002. However, covariates of female sex ( $\beta = 0.221$ ; SE = 0.37,  $p = 0.003$ ) and higher HbA1c ( $\beta = 0.084$ ; SE = 0.02,  $p < 0.001$ ) were significantly associated with higher ID. This model explains 4.0% of variance in ID.

### 3. Discussion

Our results demonstrate that EB and RD were experienced differently in our patients by type of diabetes and medication regimen; however, PD and ID were not significantly different among the three groups. Patients in either T2DM-i or T2DM reported significantly higher RD compared with T1DM. Only T2DM-i patients were significantly more likely to experience EB than patients with T1DM. Identifying EB and RD as the predominant sources of diabetes-related distress enables targeted interventions and modifications in our patient-centered encounters to reduce these sources of distress.

Self-care requirements, perception of higher disease severity, physical discomfort of injections, fear of hypoglycemia, and anxiety related to other complications are cited as unique sources of EB for patients taking insulin [13,14]. Even the thought of insulin has been associated with high EB for those who do not yet require insulin. Many patients view insulin as a sign of failure in self-care and a forecast of reduced flexibility in life [15,16]. The negative appraisal of insulin and the resulting high EB are important insights for the provider. How insulin therapy is presented must be considered when designing diabetes education and engaging in shared decision-making towards meaningful clinical goals.

Those with high EB, whether or not they were already on insulin, were found to have negative appraisals of insulin therapy [17]. For the T2DM group not on insulin, EB was the second leading cause of diabetes-related distress after RD. Since the DCOE is a diabetes specialty clinic and cares for patients with more complex diabetes, our patients with T2DM may experience increased anxiety about the possibility of initiating insulin therapy if their diabetes cannot be effectively managed on non-insulin medications. People with diabetes are often anxious about initiating insulin therapy [17,18] and providers may help alleviate reluctance by discussing and addressing beliefs about insulin therapy. Furthermore, there is evidence that elevated EB may be associated with a sense of powerlessness with managing diabetes; many factors related to optimal blood sugar management are not within the control of the patient [10].

Insulin therapy is one factor in EB, but EB is a more comprehensive construct.

In totality, other forms of diabetes-related distress feed into a patient's EB. For example, a survey study among ethnically diverse patients with T2DM found that culturally competent communication and trust in their physicians, a factor in PD, were associated with lower EB [18,19]. Additionally, the perception of low social support, a factor in ID, was associated with higher EB [20]. Our population reported relatively low levels of PD and ID. Therefore, our results would suggest that high EB in our population may be attributed to the insulin requirement. However, to avoid oversimplification, future studies should explore other factors that may be related to elevated EB.

An interesting finding in this study is that people with T2DM-i and T2DM were significantly more likely to have RD than people with T1DM. People with T1DM require insulin upon diagnosis, but many people with type 2 diabetes manage diabetes with lifestyle adjustments and/or non-insulin regimens for a period of time [21], which may make adding insulin therapy more complex by comparison. Patients with type 2 diabetes may additionally experience a sense of guilt that they are responsible for the

**Table 3**  
ANCOVA on DDS-17 Domains by Type of Diabetes and Medication Regimen.

	T1DM		T2DM-i		T2DM		ANCOVA p value
	n	%	n	%	n	%	
Emotional Burden (EB)	149	25.5%	333	56.9%	103	17.6%	
Low	96	64.4%	182	54.7%	62	60.2%	
Moderate	30	20.1%	84	25.2%	29	28.2%	
High	23	15.4%	67	20.1%	12	11.7%	
<b>M(SD)</b>	<b>1.868(0.99)</b>		<b>2.108(1.15)</b>		<b>1.874(0.93)</b>		
<b>Adjusted M(SE)</b>	<b>1.694(0.10)<sup>a</sup></b>		<b>2.166(0.06)<sup>a</sup></b>		<b>1.951(0.11)</b>		<b>&lt;0.05</b>
<b>95% CI</b>	<b>(1.50; 1.89)</b>		<b>(2.05; 2.29)</b>		<b>(1.73; 2.17)</b>		
Physician-related Distress (PD)	140	94.0%	301	90.7%	90	87.4%	
Low	6	4.0%	15	4.5%	6	5.8%	
Moderate	3	2.0%	16	4.8%	7	6.8%	
High	3	2.0%	16	4.8%	7	6.8%	
<b>M(SD)</b>	<b>1.171(0.51)</b>		<b>1.261(0.76)</b>		<b>1.320(0.69)</b>		
<b>Adjusted M(SE)</b>	<b>1.149(0.07)</b>		<b>1.265(0.04)</b>		<b>1.341(0.08)</b>		<b>NS</b>
<b>95% CI</b>	<b>1.02, 1.28</b>		<b>1.19, 1.35</b>		<b>1.19, 1.49</b>		
Regimen-related Distress (RD)	98	65.8%	177	53.2%	59	57.3%	
Low	35	23.5%	91	27.3%	25	24.3%	
Moderate	16	10.7%	65	19.5%	19	18.4%	
High	16	10.7%	65	19.5%	19	18.4%	
<b>M(SD)</b>	<b>1.859(0.96)</b>		<b>2.137(1.06)</b>		<b>2.113(1.04)</b>		
<b>Adjusted M(SE)</b>	<b>1.786(0.09)<sup>a,b</sup></b>		<b>2.159(0.06)<sup>a</sup></b>		<b>2.156(0.11)<sup>b</sup></b>		<b>&lt;0.05</b>
<b>95% CI</b>	<b>1.60, 1.97</b>		<b>2.05, 2.27</b>		<b>1.95, 2.37</b>		
Interpersonal Distress (ID)	123	82.6%	259	77.8%	89	86.4%	
Low	14	9.4%	46	13.8%	8	7.8%	
Moderate	12	8.1%	28	8.4%	6	5.8%	
High	12	8.1%	28	8.4%	6	5.8%	
<b>M(SD)</b>	<b>1.1415(0.85)</b>		<b>1.500(0.89)</b>		<b>1.372(0.80)</b>		
<b>Adjusted M(SE)</b>	<b>1.391(0.08)</b>		<b>1.496(0.05)</b>		<b>1.427(0.10)</b>		<b>NS</b>
<b>95% CI</b>	<b>1.23, 1.56</b>		<b>1.40, 1.60</b>		<b>1.24, 1.61</b>		

T1DM = Type 1 diabetes; T2DM-i = Type 2 diabetes on insulin therapy; T2DM = Type 2 diabetes not on insulin therapy.

Cut points for DDS-17 domains were established by Fisher et al. (2012) and include <2.0 = little or no distress; 2.0–2.9 = moderate diabetes-related distress; ≥3 = high diabetes-related distress.

Models were adjusted for age, sex, duration of diabetes, BMI, and HbA1c.

NS = No Significance.

<sup>a</sup> Significant difference between these 2 variables (<0.05).

<sup>b</sup> Significant difference between these 2 variables (<0.05).

disease progression, which may be compounded by a sense of failure if they require insulin [10,22,23].

Furthermore, people with type 2 diabetes often have co-occurring conditions (ie hypertension, dyslipidemia, cardiovascular disease), which require additional medications [21]. Logically, patients are more adherent to simple medication regimens compared to complex ones; thus, a reasonable conclusion is that simpler medication regimens would induce less RD. However, this over simplifies RD; medication dosing is only one factor than can contribute to RD. All patients with diabetes share challenges with multifaceted management regimens, which include blood sugar monitoring, timing of medication with meals, and concerns about extremes in blood sugar as a consequence of intentional or unintentional non-adherence to any aspect of the regimen.

Overall, in our patient population, PD contributed the least to diabetes-related distress, as about 90.7% had low PD. We attribute this finding to several causes. Primarily, we conducted the study at the DCOE, a specialty center where patients receive care from endocrinologists or from providers who are closely supervised by endocrinologists. A patient is less likely to have a concern about a provider's diabetes knowledge in our center as compared to a primary care clinic.

Additionally, the DCOE embraces a multidisciplinary approach to each patient encounter such that several individuals interact with the patient [25]. Before the visit, medical assistants review the patient record to identify any issues or upcoming deadlines to meet diabetes standard of care. During the visit, they also perform a structured patient intake, medication reconciliation, and perform foot examinations when due. These actions enable providers to be more focused on patient concerns and treatment plans during their portion of the encounter. Certified diabetes educators are available after the provider visit to reinforce the plan and perform additional teaching regarding how to use new equipment (e.g., insulin pens, continuous glucose monitors, insulin pumps, etc.).

A patient-centered approach is central to the DCOE philosophy. The concepts of motivational interviewing and shared-decision making are discussed, reviewed, and taught by staff on a regular basis. It is, therefore, very unusual for a patient to voice a complaint that his or her concerns are unheard or not taken seriously. Finally, the DCOE support staff members make themselves available to patients between provider visits by inviting phone calls to the clinic, communication via the secure messaging system, or additional Certified Diabetes Educator encounters as needed to address issues. Concerns that cannot be addressed by support staff are elevated to providers.

A significant negative correlation between social support satisfaction and ID has been described with number of supports and support satisfaction significantly moderating the relationship between diabetes burden and ID [26]. Lower ID was seen with higher levels of social support, including an increase in number of individuals available to provide support [26]. Furthermore, social support was associated with improved clinical outcomes and improved adaptation of beneficial lifestyle activities [26,27]. ID in our population was low among all groups and without statistical difference among the groups. This may be attributable to the fact that military members, retirees, and their families represent a unique subset of the population with access to established family support programs and resource centers created by the military to help improve support structures [28]. Lower divorce rates compared to the civilian sector may be another area that explains lower ID through increased social support, as cohabitation/marital status has been shown to have better diabetes-related outcomes and lower diabetes-related distress with increased social support as the explanatory factor [29,30].

#### 4. Limitations

Several limitations must be noted due to our distinctive population and generalizability must be done with caution. Application of the DDS-17 in a different population yielded opposite results with higher PD and ID in those with T2DM, underscoring the heterogeneity in the spectrum of patient distress [8]. The DCOE is an Air Force diabetes specialty clinic, which exclusively treats Department of Defense (DoD) beneficiaries [25]. Thus, access to healthcare differs from a civilian population. Notably, there is no cost for healthcare including visits, medication, and blood sugar monitoring supplies. This may influence diabetes-related distress in a number of ways. One could argue that this benefit would reduce DDS-17 across all domains; however, along with essentially free healthcare comes limited choice in providers and reduced options, as some medications are not included on the formulary. In addition, some of our patients travel long distances to receive care at the DCOE, which could be an additional stressor.

Future studies may want to examine the role of disease severity in diabetes-related distress including co-morbidities and diabetes-related complications. In addition, examining the contribution of various indicators of disease severity including length of diagnosis, HbA1c, number and type of medication(s), and complications associated with diabetes.

#### 5. Practice implications

Providers benefit from an awareness of the differences in diabetes-related distress experienced by patients according to the type of diabetes and their medication regimen. Since insulin therapy is associated with higher RD and EB, intentional efforts must be made to assist patients in understanding that diabetes is a progressive condition. Insulin therapy may become necessary over time even if the person with diabetes has been able to manage diabetes well on non-insulin therapies.

Furthermore, providers may inadvertently be contributing to patient distress when they suggest the patient should be able to “control” diabetes [24]. Instead, empowering patients to learn skills and strategies to better manage diabetes is necessary. Certified diabetes educators can be invaluable in assessing current skills, improving problem solving, and teaching techniques to reduce pain of injections or finger sticks.

Employing an interdisciplinary approach to caring for patients experiencing elevated diabetes-related distress is optimal. This may include a PharmD who can reconcile medications and suggest alternative combo medications. It may also include a mental healthcare professional who can assist with ID, use therapeutic approaches designed to lower anxiety or reduce intrusive thoughts.

#### 6. Conclusion

Diabetes-related distress is an important psychosocial aspect of care for people with diabetes. Assessing diabetes-related distress on a regular basis is consistent with standards of diabetes care [21]. Understanding who may be experiencing diabetes-related distress and where the source of the distress is located assists providers in tailoring interventions to reduce diabetes-related distress; thus, enabling patients to better engage in self-management and reach their treatment goals.

#### Acknowledgements

The views expressed in this article are those of the authors and do not reflect the official policy or position of the U.S. Air Force, Department of Defense, or its components.

This study was accepted for a poster presentation at the 2017 American Diabetes Association annual meeting in San Diego, CA, June 9–13, 2017.

There is no funding for this study. The authors have no conflicts of interest to disclose.

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